



SHIRE OF
MERREDIN
INNOVATING THE WHEATBELT

Disability Access and Inclusion Plan

2020 - 2025



- This DAIP furthers the principles and objectives of the Western Australian Disability Services Act 1993 and is a document that explains the Shire's commitment to addressing the issues that prevent access to services, facilities, and events;
- With this document the shire has provided a framework to address the issues which are then reported annually to the Disability Services Commission;
- This DAIP meets the seven Standards in Schedule 2 of the Disability Services Regulations 2004;
- Adopted by the Shire of Merredin on 16 June 2020;
- This is also available in electronic format on Council's website;
www.merredin.wa.gov.au
- This plan is also available upon request in alternative formats such as in standard or large print, on the Shires website, electronically by email and in audio format on CD.

CONTENTS

1.0 BACKGROUND	4
1.1 The Shire of Merredin	4
1.2 Functions, facilities and services provided by the Shire of Merredin	4
1.3 People with disability in the Shire of Merredin	5
1.4 Planning for better access	5
1.5 Progress since 1995	5
2.0 ACCESS AND INCLUSION POLICY STATEMENT	6
3.0 STRATEGIES TO IMPROVE ACCESS AND INCLUSION	7
4.0 DEVELOPMENT OF THE DISABILITY ACCESS AND INCLUSION PLAN	9
4.1 Community consultation process.....	9
4.2 Findings of the consultation.....	10
4.3 Responsibility for implementing the DAIP.....	10
4.4 Communication of plan to staff and people with disability.....	10
4.4 Review and evaluation mechanisms.....	11
4.5 Reporting of DAIP.....	11
5.0 IMPLEMENTATION PLAN.....	13

1.0 BACKGROUND

1.1 The Shire of Merredin

The Shire of Merredin is located in the Central East Region of Western Australia, 260km from Perth. The Shire covers 3372km.

The Shire has a population of 3,350, of which a town population of approximately 2,900. The remaining population resides in the rural area and from the townsites of Muntadgin, Burracoppin, Nangeenan, and Hines Hill.

There are 1,635 dwellings within the Shire of Merredin.

Major Industries include steel fabrication, machinery manufacturing, wheat, sheep, pigs, Collgar Wind Farm, Risen Energy Solar Farm and China Southern Western Australian Flying College. Because of its position, roughly halfway between Perth and Kalgoorlie and having major marshalling yards to handle both narrow gauge and standard gauge, Merredin appears to have a solid future associated with the transport industry. It is important that Merredin continues to promote its reputation as a town offering low cost housing in a rural location with a high quality standard of living.

1.2 Functions, facilities, and services (both in-house and contracted) provided by the Shire of Merredin

The Shire of Merredin provides:

Services to property: Construction and maintenance of Shire-owned buildings, roads, footpaths, cycle facilities and walk trails; land drainage and development; waste collection and disposal; litter control and street cleaning; planting and caring for street trees; street lighting and bushfire control.

Services to the community including: Provision and maintenance of playing areas and reserves and management of Recreation Centre; library and information services; environmental health services; senior citizen care and health education.

Regulatory services including: Planning of roads and subdivisions of in accordance with Local Planning Scheme; building approvals for construction, additions and alterations, environmental health, and ranger services, including enforcement of local laws, dog, litter, and parking control.

General Administration: The provision of general information to the public and lodging of complaints and payments of rates.

Processes of government including: Ordinary and Special Council and committee meetings, electors' meetings, and election of Council members.

1.3 People with disability in the Shire of Merredin

The Australian Bureau of Statistics Survey of Disability Ageing and Carers estimated that 18.3% of Australians identify themselves as having some form of disability. It is estimated therefore that there are around 600 persons with disability living within the Shire. The influx of retirees will increase this number and seasonal arrival of tourists, including tourists with a disability, must be considered.

1.4 Planning for better access

The Western Australian Disability Services Act requires all Local Governments to develop and implement a Disability Access and Inclusion Plan (DAIP) to ensure that people with disability have equal access to facilities and services.

Other legislation underpinning access and inclusion includes the Western Australia Equal Opportunity Act (1984) and the Commonwealth Disability Discrimination Act 1992 (DDA), both of which make discrimination on the basis of a person's disability unlawful.

1.5 Progress since 1995

The Shire of Merredin is committed to facilitating the inclusion of people with disability through the improvement of access to its information and facilities and services. Towards this goal, the Shire has adopted its first Disability Access & Inclusion Plan in 1995 to address the access barriers within the community. The plan was again reviewed in 2001, 2007 and 2014.

In compiling the Disability Access & Inclusion Plan in 2020, a number of facilities were recognised as already having been put in place by the Shire to assist people with disability who either reside in or visit the Shire. These facilities include upgrading of existing footpaths to provide low contour gradient disabled access, new ablution facilities, provision of a new Recreation Centre and the provision of additional concrete footpath surfaces. The Shire of Merredin access inclusion plan 2020 – 2025 builds on existing work and is aimed at improving access for people with disability and making the Shire of Merredin a more inclusive community.

Since the adoption of the initial Disability Services Plan, the Shire has implemented a number of works improvements and programs to improve disability access within the Shire of Merredin.

The following achievements were made during the 2015-2020 DAIP and are as follows:

Improvement of existing functions, facilities, and services to meet the needs of people with disability

Building & Planning approval conditions continue to assist in increasing disability access awareness of developers, and the introduction of disabled access to all newly constructed or altered public buildings.

- Provision of training to front counter staff on service delivery for people with a disability as well as provisions of the Disability Discrimination Act.
- Consideration of the needs of people with a disability as part of event planning processes to ensure that people with a disability are catered for and can attend and be involved in events and functions in comfort and dignity.
- Encouraged local businesses to improve disabled access to shops.

Improved access to community buildings and facilities

- Provision of a replacement lift chair to the heated therapy spa pool at the MRCLC.
- Provision of a dedicated access ramp at the Merredin regional swimming pool.
- Construction of a disabled ablution facility at the cemetery.
- Provision of CEACA aged accommodation and associated access facilities for the elderly to the adjacent shopping precinct and Doctors Surgery.
- Redevelopment of the North Merredin Primary School for use as a multipurpose facility that is accessible by people with a disability.
- Provision of dedicated ACROD parking bays in Bates Street, Barrack Street, and the adjacent public car park areas.
- Provision of additional dual use footpaths within the townsite areas.

Opportunities provided for people with disability to participate in public consultations, grievance mechanisms and decision-making processes are provided

- Council services, functions and facilities are available on request in large print, audio cassette and computer disc alternative formats.
- Council ensured that voting for municipal elections takes place in accessible buildings and that alternative voting arrangement is available where required.
- Council engages with the community by holding regular community forums to allow feedback and provide for input into the preparation of Council policy and implementation of Council services.

2.0 ACCESS AND INCLUSION POLICY STATEMENT

The Shire of Merredin is committed to ensuring that the community is accessible for people with disability, their families, and carers, via Council's;

1. Progressive modification of all existing Public Building Facilities and Services under its control, to cater for the needs of people with a disability, It should be noted that the public buildings under Council direct control have been addressed and this aspect is now a care and maintenance process;

2. Ensuring that all future Public Buildings, Facilities and Services, constructed or provided within the Shire are designed to cater for the needs of people with a disability;
3. Regular review of the provision of services to ensure that all services are provided in a manner that meets the expectations of persons with a disability.

The Shire of Merredin believes that people with disability, their families and carers who live in country areas, should be supported to remain in the community of their choice; recognising that people with disability are valued members of the community and contribute socially, economically, and culturally, making for a more diverse and richer community.

The Shire is committed to consulting with people with disability, their families and carers and, where required, disability organisations, to ensure that barriers to access are addressed appropriately.

The Shire of Merredin is committed to achieving the seven standards of its Disability Access and Inclusion Plan, which are as follows:

- Provide a means of ensuring that people with disability have the same opportunities as others to access the services of, and any event organised by, the Shire of Merredin.
- Provide a means of ensuring that people with disability have the same opportunities as others to access buildings and other facilities of the Shire of Merredin.
- Provide a means of ensuring that people with disability receive information from the Shire in a format that will enable them to access information as readily as others are able to.
- Provide a means of ensuring that people with disability receive the same level and quality of service from the staff of the Shire of Merredin.
- Provide a means of ensuring that people with disability have the same opportunities as others to make complaints to the Shire of Merredin.
- Provide a means of ensuring that people with disability have the same opportunities as others to participate in any public consultation with the Shire of Merredin.
- A disability access and inclusion plan must provide a means of reducing barriers to people with disability obtaining and maintaining employment.

3.0 STRATEGIES TO IMPROVE ACCESS AND INCLUSION

The Shire of Merredin is committed to achieving the following outcomes.

Outcome 1: People with disability have the same opportunities as other people to access the services of, and any events organised by, a public authority.

- Council will endeavour to be adaptable in responding to the barriers experienced by people with various disability, including people with physical, sensory, cognitive, and psychiatric disability.
- Council will ensure that all policies and practices that govern the operation of Council facilities, functions and services are consistent with Council Policy regarding access.

Outcome 2: People with disability have the same opportunities as other people to access buildings and other facilities of a public authority.

- Council will undertake to incorporate the priorities regarding access for people with disability, identified during the consultations, into its submission for its capital works improvement program. Modifications will commence as funds are made available.
- Council will undertake to liaise with developers to increase their awareness of the access requirements of people with disability.

Outcome 3: People with disability receive information from a public authority in a format that will enable them to access the information as readily as other people are able to access it.

- Council will produce all of its information on Council facilities, functions and services using clear and concise language.
- Council will advise the community that, upon request, information about Council functions, facilities and services can be made available in alternative formats, such as large print and audio cassettes.

Outcome 4: People with disability receive the same level of service from the employees of a public authority as other people receive from the employees of that public authority.

- Council will undertake to ensure that staff are aware of the key access needs of residents with disability and people with disability who visit the local government area in relation to the provisions of all services.
- Council will provide disability awareness training for staff.
- Where required, Council will seek expert advice from the disability field on how to meet the access needs of people with disability.

Outcome 5: People with disability have the same opportunities as other people to make complaints to a public authority.

- Council will ensure that all grievance mechanisms are accessible for people with disability and are acted upon.

Outcome 6: People with disability have the same opportunities as other people to participate in any public consultation by a public authority.

- Council will ensure that information is available in a clear and concise language on how residents can participate in decision-making processes, public consultation, and grievance mechanisms.
- Council will undertake to support people with disability to attend Council Meetings.

Outcome 7: People with disability have the same opportunities as other people to obtain and maintain employment with the Shire of Merredin

- Council will continue to review recruitment practices to ensure all processes are inclusive.
- Council will undertake to improve methods of attracting, recruiting, and retaining people with disability.
- Include disability friendly considerations in all workplace projects.

4.0 DEVELOPMENT OF THE DISABILITY ACCESS AND INCLUSION PLAN

4.1 Community consultation process

The Shire of Merredin reviewed its Disability Access and Inclusion Plan in 2019/20. The process included:

- Examination of the previous DAIP and subsequent review of annual reports to determine what has been achieved and any outstanding works.
- Examination of other Shire documents and strategies.
- Investigation of contemporary trends and good practice in access and inclusion.
- Consultation with staff.
- Consultation with the public.
- Consultation with the Merredin Community Resource Centre Management.

The Disability Services Act Regulations (2004) set out minimum consultation requirements for public authorities in relation to DAIP. Local governments must call for submissions (either general or specific) by notice in newspapers circulating in the Local Government area and on any website maintained by, or on behalf of, the Local Government. Other mechanisms may also be used. The following consultation methods were used:

- On the 22nd of November 2019, the community was informed through the local newspaper and Shire website, that the Shire was developing a DAIP to address access barriers for people with disability and their families. The community was invited to provide input into the review of the current initiatives and the development of a new plan. Submissions via Survey

Monkey were sought with 18 submissions being received by the Shire of Merredin.

- On the 12th of December 2019, a stakeholder group meeting was held at the Shire library involving people with a disability, their carer's, service providers, state, and local government representatives. The stakeholder group provided input into the review of the current initiatives and the development of a new plan.

4.2 Findings of the consultation

The review and consultation found that most of the initial objectives in the DAIP had been achieved and that a new plan was required to address ongoing access barriers, ensuring currency and relevance. The new plan should also reflect the legislative and regulatory changes, accommodating contemporary values and practices, whilst striving for inclusion and access beyond the minimum compliance of standards.

Many of the areas identified in the consultation process are ongoing and are constantly reviewed and updated. Existing Shire buildings are for all practical purposes compliant for access and inclusion and the review role is becoming one of "care and maintenance" as construction resources are finite.

The review process specifically identified the need for;

1. Advocacy by the Shire of Merredin with its sister agencies in the State Government sector such as the Public Transport Authority and the Main Roads Department, for better access by people with a disability to the train services as well as an improved ability to safely cross the Great Eastern Highway;
2. Improvements relating to the Shire of Merredin Website to make it more intuitive;
3. Improving staff awareness of disability related issues and associated considerations;
4. Improving and increasing footpath construction and ensuring better access to and by existing footpaths;
5. Improving existing ACROD bay parking facilities;
6. Improving access to existing shops in Merredin.

4.3 Responsibility for implementing the DAIP

Implementation of the DAIP is the responsibility of all areas of the Shire of Merredin. The Disability Services Act (1993) requires all public authorities to take all practical measures to ensure that the DAIP is implemented by its officers, employees, agents and contractors.

4.4 Communication of plan to staff and people with disability

- On the 22nd of November 2019, the community was informed through the local newspaper and Shire website, that the Shire was developing a DAIP to address access barriers for people with disability and their families. The community was invited to provide input into the review of the current

initiatives and the development of a new plan. Submissions via Survey Monkey were sought with 18 submissions being received by the Shire of Merredin.

- On the 12th of December 2019, a focus group meeting was held at the Shire library involving key stakeholders including people with a disability, their carer's, service providers, state, and local government representatives. The focus group provided into the review of the current initiatives and the development of a new plan.

Formal endorsement by Council is anticipated for June 2020.

Following endorsement of the plan by Council the community will be advised through the local media (newspaper, electronic media, and radio) that copies of the plan are available to the community upon request and in alternative formats if required.

4.4 Review and evaluation mechanisms

The Disability Service Act requires that DAIPs be reviewed at least every five years. The DAIP Implementation Plan can be amended more frequently to reflect advancements of access and inclusion issues. Whenever the DAIP is amended, a copy of the amended plan must be lodged with the Disability Services Commission.

Monitoring and reviewing: The DAIP will be reviewed annually for progress and implementation with all progress and recommended changes reported to Council.

Evaluation: An evaluation will occur as part of a five-yearly review of the DAIP. Community, staff, and elected members will be consulted as part of the evaluation and Implementation Plans will be amended based on the feedback received. Copies of the amended Implementation Plan, once endorsed by Council, will be available to the community in alternative formats.

4.5 Reporting of DAIP

The Disability Services Act requires the Shire to report on the implementation of its DAIP in its Annual Report outlining:

- Progress towards the desired outcomes of its DAIP.
- Progress of its agents and contractors towards meeting the seven desired outcomes.
- The strategies used to inform agents and contractors of its DAIP through providing a link to DAIP on the website.

5.0 IMPLEMENTATION PLAN

The Implementation Plan details the task, timelines, and responsibilities for each strategy to be implemented in 2017-2021 to progress the strategies of the DAIP. It is intended that the Implementation Plan will be updated annually to progress the achievements of all the strategies over the duration of the five-year plan.

Outcome 1:

People with disability have the same opportunities as other people to access the services of, and any events organised by, the Shire of Merredin.

Strategy	Task	Timeline	Responsibility
Ensure that people with disability are consulted on their need for services and the accessibility of current services	<ul style="list-style-type: none"> Develop a feedback mechanism for use of all disabled services by the Shire. Organize an annual stakeholder group meeting aimed at identifying measures for possible inclusion into the Councils annual budget. 	2021 & Ongoing	Senior Management Group Media Officer
Monitor Shire services to ensure equitable access and inclusion.	<ul style="list-style-type: none"> Conduct systematic review of accessibility of services Rectify identified barriers. 	Ongoing Ongoing	All Managers All Managers
Ensure that events, whether provided or funded, are accessible to people with disability.	<ul style="list-style-type: none"> Ensure all events are planned using the Accessible Events Checklist. 	Ongoing	Community Liaison Officer & Environmental Health Officer

Outcome 2:

People with disability have the same opportunities as other people to access buildings and other facilities of the Shire of Merredin

Strategy	Task	Timeline	Responsibility
Ensure that buildings and facilities meet the Australian Standards for access and any demonstrated additional needs.	<ul style="list-style-type: none"> • Ensure that new buildings include accessibility considerations in compliance with relevant statutory requirements. • Where required investigate public concerns regarding access to buildings – private sector included for compliance and required upgrades. • Liaise with the PTA and Main Roads Department regarding access to train services and provision of safe crossing of the Great Eastern Highway. • Prioritise provision of additional dual use footpaths in the Shire as part of the annual budget process, 	Ongoing	<p>Executive Manager Development Services</p> <p>Executive Manager Development Services</p> <p>Executive Manager Engineering Services / Executive Manager Development Services</p> <p>Executive Manager Engineering Services</p>
Ensure that all redevelopment works provide access to people with disability, where practicable.	<ul style="list-style-type: none"> • Ensure that upgrades of publicly accessed buildings provide for access and mobility requirements for persons with a disability. • Ensure no building application is signed off without meeting the legal requirements for disabled access. 	Ongoing	<p>Executive Manager Development Services</p> <p>Executive Manager Development Services</p>

Ensure that ACROD parking meets the needs of people with disability.	<ul style="list-style-type: none"> Audit existing Shire disabled parking bays and upgrade as necessary. Install additional disabled parking bays if needed 	Ongoing	Executive Manager Engineering Services
Ensure disabled facilities and services are clearly indicated and accessible.	<ul style="list-style-type: none"> Upgraded signage to disabled facilities and services, including toilets and parking. Ongoing upgrade of footpaths and ramps leading to disabled facilities and services. 	Ongoing	Executive Manager Engineering Services
Encourage local business and venues of the requirements and benefits of providing disabled access.	<ul style="list-style-type: none"> Provide readily available information on the legal requirements and needs of people with disability. Promote the benefits of providing access to people with disability. 	Ongoing	Executive Manager Development Services & Environmental Health Officer

Outcome 3:

People with disability receive information from the Shire of Merredin in a format that will enable them to access the information as readily as other people are able to access it

Strategy	Task	Timeline	Responsibility
Ensure that the community is aware that information is	<ul style="list-style-type: none"> Advertise the availability of alternative formats in the local paper and radio. Ensure all documents that require community 	Ongoing	Media Officer Media Officer

available in alternative formats on request.	consultation carry a notation that the document is available in alternative formats.		Media Officer
Improve employee awareness of information available in alternative formats.	<ul style="list-style-type: none"> Maintain and regularly update the Shire Webpage for continuity of documents and information Train employees in providing accessible information and notation requirements. 	Ongoing	Senior Management Group

Outcome 4:

People with disability receive the same level of service from the employees of a public authority as other people receive from the employees of the Shire of Merredin

Strategy	Task	Timeline	Responsibility
Ensure that Council Members and employees are aware of access needs and can provide appropriate services.	<ul style="list-style-type: none"> Council staff to have disability awareness training. The Disability Services Commission and relevant disability organisations to be contacted for assistance in the development of training. Staff induction process to incorporate component on disability access requirements. 	Ongoing	<p>Senior Management Group</p> <p>Executive Manager Development Services</p>

Outcome 5:

People with disability have the same opportunities as other people to make complaints to the Shire of Merredin

Strategy	Task	Timeline	Responsibility
Ensure that grievance mechanisms are accessible for people with disability and are acted upon.	<ul style="list-style-type: none"> Provide alternative methods of making complaints, for example web-based forms. 	Ongoing	Media Officer

Outcome 6:

People with disability have the same opportunities as other people to participate in any public consultation by the Shire of Merredin

Strategy	Task	Timeline	Responsibility
Ensure that people with disability are actively consulted about the DAIP and any other	<ul style="list-style-type: none"> Consult with people with disability using a range of different mediums, for example, survey, interview, focus group. 	Ongoing	Senior Management Group & Media Officer

relevant planning processes.			
Ensure that people with disability are aware of, and can access, other established consultative processes.	<ul style="list-style-type: none"> • Ensure all documents that require community consultation are available in alternative formats. • Develop a feedback mechanism for use of all disabled services by the Shire. • Organize an annual focus group meeting aimed at identifying measures for possible inclusion into the Councils annual budget 	<p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p>	<p>All Managers & Media Officer</p> <p>All Managers & Media Officer</p> <p>Media Officer</p>

Outcome 7:

People with disability have the same opportunities as other people to obtain and maintain employment with the Shire of Merredin

Strategy	Task	Timeline	Responsibility
Use inclusive recruitment practices	<ul style="list-style-type: none"> • Make sure job advertisements are in an acceptable format. • Include Equal Employment Opportunity statement in the advert. • Make sure the interview is held in an accessible venue. 	<p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p>	<p>Chief Executive Officer & Media Officer</p> <p>Media Officer</p> <p>All Executive Managers</p>

<p>Improve methods of attracting, recruiting, and retaining people with disability.</p>	<ul style="list-style-type: none"> • Examine current methods of recruitment. • Assess current percentage of employees with disability 	<p>Ongoing</p> <p>Ongoing</p>	<p>Executive Manager Corporate Services</p> <p>Executive Manager Corporate Services</p>
<p>Remove barriers to employ people with disability.</p>	<ul style="list-style-type: none"> • Include disability friendly considerations in all workplace projects. • Where feasible undertake projects to remove identified barriers to employing people with a disability. 	<p>Ongoing</p> <p>Ongoing</p>	<p>All Executive Managers</p> <p>All Executive Managers</p>

DAIP Outcomes

12 December 2019 Merredin Library

Access and inclusion also include:

1. Parents and prams
2. Seniors with mobility or sensory impairment
3. People with temporary disability through accident or illness
4. Younger children who may have difficulty navigating safely the built environment or understanding signage
5. Tourists and people culturally and linguistically diverse backgrounds who may find it difficult to read signs or understand information

1	People with disability have the same opportunities as other people to access the services of, and any events organised by, a public authority	<ul style="list-style-type: none"> • Transportation – low cost/free • Community bus – at least for events – Malcolm said men's shed maintain a 20-seater bus that belongs to Senior Citizen Centre • Cost – people with disability usually have limited finances • Footpaths – safe levels etc for limited mobility
2	People with disability have the same opportunities as other people to access the building and other facilities of a public authority	<ul style="list-style-type: none"> • Disabled carpark to have low curbing surrounding • Maybe double bays/adjoining bays • Ensure clear pathways to and from • Some bays to be elevated to height of curbing - drive up slight incline/ramp • Public toilets - make mothers and babies rooms bigger as not all users only have one child
3	People with a disability receive information from a public authority in a format that will enable them to access the information as readily as other people are able to access it.	<ul style="list-style-type: none"> • Digital • Flyers- location of flyers • Digital signage on roadways/main street/near supermarket • Person to hand out flyers - like a Town Cryer (maybe managed by a community group to reduce labour cost) • Shopper dockets • Primary health • More public forums such as 'Pop Up Shops' • Shire MCO – go along to every group running in town to find out how to contact them.

4	<p>People with disability receive the same level and quality of service from the staff of a public authority as other people receive from that public authority</p>	<ul style="list-style-type: none"> • Safe access into shops • Better existing footpaths • Increase entry and exit access ramps on footpaths • Government service including Telstra and Western Power need to look at their access points and check they are flush with paths • Railway station ramp on south side needed • Increase bike paths around recreation areas including golf course, Merredin Rock, Whitefield Way into town • Designated crossing points on highway • Disabled parking bay kerbs need to be lower • Widening of disabled bays and length • Parking for parents with prams • Building services in Merredin (carer facilities?) • CEACA House for respite service • Increasing respite services in town • Young and elderly carer • Increasing <u>quality</u> carer services <p>Mental health service</p> <ul style="list-style-type: none"> • Inadequate • Don't engage • Won't engage with individuals in a timely manner • Burden on Police • People with mental health stranded in Merredin how do they connect? • Non mental health services struggled /struggling with people with mental health • Don't know how to get them help/their own
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5	People with disability receive the same opportunities as other people to make complaints to a public authority	<ul style="list-style-type: none"> • Ring Shire – Local Government issues only • Write letters • Approach shops • Make flyer for complaints process -Audio and foreign language • Ombudsman <ul style="list-style-type: none"> - Access to information contact relevant e.g. AdvoCare, My Aged Care, Centrelink, water/power/rates discount services • Service providers – who to contact not necessarily Shire
6	People with disability have the same opportunities as other people to participate in any public consultation by a public authority	<ul style="list-style-type: none"> • Find a way to get workers/agencies to participate in and support forums such as this (their clients wont usually engage without the support and encouragement these Agencies and Individuals within them can provide) • Individuals fear rejection/shaming/retribution • Assume they may not be heard <ul style="list-style-type: none"> - Don't feel valued - Timely feedback/follow up • Method of spreading the word? <ul style="list-style-type: none"> - Facebook direct/private messaging can be problematic (privacy, scamming) - E events newsletter – subscribe (could there be 'hard copies' of sign-up sheet – “add me to”
7	People with disability have the same opportunities as other people to obtain and maintain employment with a public authority	<ul style="list-style-type: none"> • Isolation • Transport • Lack of employment opportunities • Employer apathy <ul style="list-style-type: none"> - Disheartened - Fear/rejection • Access to buildings & facilities • Financial constraints • Access to job listings

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 22, 2019 9:30:54 PM
Last Modified: Friday, November 22, 2019 10:19:10 PM
Time Spent: 00:48:16

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you. **service provider**

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box.

Physical,
Intellectual,
 Age and specific disability::
 My customers have these disabilities

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

Not sure

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

Yes

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan?

Yes

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following:

Activities,
Events,
Kerbs,
Paths,
Sport and recreation

If yes, please provide specific details below and rate this issue from 1-10 (1 - minor issue to 10 - severe) :

Activities/events - I support a 21 year old girl with autism and find it very difficult to find things for her to do in the afternoons (2-5pm) as she has a part time job, she would also love to get into netball or football but with both of these sports being pretty competitive we haven't thought it would be good for her to join, if there was a sports group that was more about having fun, we'd join her up in a second! we also support school aged children and find out only options in the afternoon are the parks and the swimming pool in summer, although they are great, they can become a bit monotonous for the kids to go so often, I'd rate this issue a 6.

Kerbs/paths - The kerbs at the disabled parking bays are quite high which makes it very difficult for my customers and myself to get them up the kerb and into their wheelchair, some of the paths are quite damaged and difficult to push a wheelchair over. I rate this issue an 8

Review of Shire of Merredin Plan for people with Disability

Q7 What solutions would you like to suggest to any of the above concerns?

A sporting group for people with disabilities, I'm happy to help with the running of one if needed :)
Afternoon activities for people with disabilities (cooking classes, craft groups etc) also happy to help here too!
Lowering kerbs at disabled bay locations would be great!

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below.

Respondent skipped this question

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address:

Stacey.dixon@avivo.org.au

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address:

Stacey.dixon@avivo.org.au

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode:

6415

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information

Stacey.dixon@avivo.org.au

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 22, 2019 11:03:58 PM
Last Modified: Friday, November 22, 2019 11:06:23 PM
Time Spent: 00:02:25

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you.

carer

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box.

Respondent skipped this question

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

No.

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

Never used it

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan?

No

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following:

Activities,
Buildings,
Events,
Facilities,
Parking,

If yes, please provide specific details below and rate this issue from 1-10 (1 - minor issue to 10 - severe) :
10

Q7 What solutions would you like to suggest to any of the above concerns?

Only 2 places to eat with disabilities access

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below.

Respondent skipped this question

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address:

Respondent skipped this question

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address:

Respondent skipped this question

Review of Shire of Merredin Plan for people with Disability

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode:

6410

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information

Respondent skipped this question

#3

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, November 24, 2019 3:31:31 PM
Last Modified: Sunday, November 24, 2019 3:47:44 PM
Time Spent: 00:16:12

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you. **a person with a disability**

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box.

Psychiatric (including psychosocial) ,

Age and specific disability::
39

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

No, used to work for the shire, when I was having a hard time with a diagnosed condition, I approached several managers and got told they did not care and that they where not interested in my condition and basically forced me out the door. Worst part was 2 weeks after starting with a new employer my ex coworkers took it upon themselves to bad mouth me to my new coworkers, things that they should not have know and was said in confidence with management. So no I think there needs to be allot of educating sitting the shire council as a whole.

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

The website is easy to use but needs a better index to all relevant information.

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan?

No

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following:

Complaint processes ,

Employees,

Employment (including voluntary and work experience) ,

If yes, please provide specific details below and rate this issue from 1-10 (1 - minor issue to 10 - severe) :

Employment was 10, complaints was in regards to noisy aggressive dogs that we got told to do a monitor log over 6 weeks which is a joke.

Q7 What solutions would you like to suggest to any of the above concerns?

Equal employment training for all shire staff is an absolute must, there is way to many sexist and derogatory attitudes and conversations occurring there on a daily basis

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below.

Respondent skipped this question

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address:

Respondent skipped this question

Review of Shire of Merredin Plan for people with Disability

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address:

Respondent skipped this question

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode:

6415

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information

Respondent skipped this question

#4

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, December 01, 2019 3:46:53 PM
Last Modified: Sunday, December 01, 2019 3:48:46 PM
Time Spent: 00:01:52

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you. **a person with a disability**

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box. **Physical**

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

Not sure

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

It's very hard to navigate and find information on

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan? **No**

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following: **Activities,**
Buildings,
Events,
Facilities,
Kerbs

Q7 What solutions would you like to suggest to any of the above concerns?

More ramps

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below. **Respondent skipped this question**

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address: **Respondent skipped this question**

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address: **Respondent skipped this question**

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode: **Respondent skipped this question**

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information

Respondent skipped this question

#5

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 02, 2019 3:23:57 PM
Last Modified: Monday, December 02, 2019 3:32:16 PM
Time Spent: 00:08:19

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you.

carer

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box.

Physical,
Cognitive,
Sensory,
Neurological,
Intellectual,

Age and specific disability::
20

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

They have a rough idea but if you don't live with it Unfortunately they aren't aware of all issues

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

More information is needed on who is available to help carers in town

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan?

Yes

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following:

Employment (including voluntary and work experience) ,
Kerbs,
Outdoor spaces,
Parking,
Paths,
Playgrounds,
Slopes, steps and washaways ,
Toilets and changing facilities

Q7 What solutions would you like to suggest to any of the above concerns?

More access for people with disabilities

Review of Shire of Merredin Plan for people with Disability

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below.

Merredin is the heart of the wheatbelt having a disabled playground and a respite center InTown would generate more money into town from Kalgoorlie as the closest respite centres are in York or Perth We have to travel along way for the use of respite Center's

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address:

Wongiepowell@bigpond.com

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address:

Wongiepowell@bigpond.com

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode:

6415

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information

Wongiepowell@bigpond.com

#6

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, December 03, 2019 11:03:54 AM
Last Modified: Tuesday, December 03, 2019 11:08:34 AM
Time Spent: 00:04:39

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you. **carer**

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box. **Physical**

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

footpaths and kerb heights

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

its ok

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan? **Yes**

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following:

Activities,
Buildings,
Events,
Facilities,
Kerbs,
Motorised wheelchair (gopher) access,
Parking,
Paths,
Slopes, steps and washaways,
Toilets and changing facilities,

If yes, please provide specific details below and rate this issue from 1-10 (1 - minor issue to 10 - severe) :
 7

Q7 What solutions would you like to suggest to any of the above concerns?

better access to all shops ,parking, footpath, kerbs

Review of Shire of Merredin Plan for people with Disability

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below.

Respondent skipped this question

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address:

Respondent skipped this question

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address:

Respondent skipped this question

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode:

6415

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information

Respondent skipped this question

#7

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, December 03, 2019 11:03:34 AM
Last Modified: Tuesday, December 03, 2019 11:09:49 AM
Time Spent: 00:06:14

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you. **a person with a disability**

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box. **Physical,**
 Age and specific disability::
 71 unable to walk far due to health problems

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

Have a meeting with people of all ages with disabilities please

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

yes

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? **Yes**
 Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan?

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following: **Buildings,**
Facilities,
Kerbs,
Motorised wheelchair (gopher) access,
Parking,
Paths,
Slopes, steps and washaways,
 If yes, please provide specific details below and rate this issue from 1-10 (1 - minor issue to 10 - severe) :
 4 on all areas specified

Q7 What solutions would you like to suggest to any of the above concerns?

Redo paths and kerbs using a gopher! Growden street is only half done meaning having to use the road :(

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below.

Better signage

Review of Shire of Merredin Plan for people with Disability

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address:

smith.catherine3@bigpond.com

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address:

as above

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode:

6415

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information

as above

#8

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, December 03, 2019 10:51:43 AM
Last Modified: Tuesday, December 03, 2019 11:40:35 AM
Time Spent: 00:48:51

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you.

carer

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box.

Respondent skipped this question

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

With the increasing level of cognitive disability and an ageing population, it is difficult for anyone to "see" the day to day difficulty experienced. Particularly when there are so many by-products to an illness/disability and until you are in the situation of caring for someone in this situation you cant know what you don't know. Everyday is a day of learning when dealing with disabilities and the only way to create understanding is by documenting the difficulty experienced in dealing with day to day activities in the "Built environment" as each case is different the strategy would need to be all encompassing.

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

The ageing community find it harder to deal in what is becoming a digitised lifestyle, people with disability cannot deal in a digitised world. It could be a great asset for these people who fall through the cracks, to have a place where they can be assisted in dealing with the fact that these days, it is so much harder to talk with a "People" and this becomes a great cause of agitation and distress for those who are no in a position to use Digitised technology. The CRC may fill this or perhaps the Library could be used as a place to facilitate.

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan?

Yes

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following:

Buildings,
 Facilities,
 Kerbs,
 Motorised wheelchair (gopher) access,
 Parking,
 Processes,
 Slopes, steps and washaways

If yes, please provide specific details below and rate this issue from 1-10 (1 - minor issue to 10 - severe) :

6

Review of Shire of Merredin Plan for people with Disability

Q7 What solutions would you like to suggest to any of the above concerns?

Since my Husband has well advanced Dementia, and his condition comes with mobility, security and familiarity issues, when we go to the shopping precinct, he will not get out of the car and there is no designated Disability shaded car parking. If I need to take him in his wheel chair there are several places that we have to ZigZag across the road to get from the street to the car park, (as I am no spring chicken and have to push him, this becomes a strenuous exercise) I note that watching gophers get up and down the road to footpath, it is a wonder some people don't suffer from neck injury as the 'bounce' up is quite severe in places.

More and more buildings are compliant for wheel chair access but there is always room for improvement

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below.

Knowledge and information is king, when we are the decision makers, and there is a great deal of information available on Dr Google these days, this along with consultation and a basic suggestion book at the shire office would be helpful. It has also come to my attention that there a couple of families in town with hearing disabilities and it would be good if the Shire could enquire and or hold a register of Community members who may be capable of offering Auslan Interpreting. Being deaf is one of the least understood disabilities People think the only thing missing is hearing, however with no hearing comprehension is extremely difficult and sending a letter in English to a deaf person is akin to sending me a letter in French. Interpreters are a vital tool in the deaf community.

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address:

julietownrow@westnet.com.au

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address:

julietownrow@westnet.com.au

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode:

6415

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information

julietownrow@westnet.com.au

#9

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, December 03, 2019 11:56:34 AM
Last Modified: Tuesday, December 03, 2019 12:06:52 PM
Time Spent: 00:10:18

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you.

carer,
family

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box.

Respondent skipped this question

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

No - the slope on the pavement along the shops in some parts of Merredin CANNOT be ADA compliant. A person's shopping trolley can run away along all of Barrack St, imagine how hard it would be for someone in a wheelchair.

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

It's not the website so much that matters but the can do attitude of council. Much stronger management needed.

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan?

Yes

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following:

Buildings,
Cemetery,
Kerbs,
Outdoor spaces,
Parks,
Paths,
Slopes, steps and washaways ,
Sport and recreation ,
Toilets and changing facilities

Q7 What solutions would you like to suggest to any of the above concerns?

Much better access areas and pavement provided at communal areas for free access for all.

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below.

Respondent skipped this question

Review of Shire of Merredin Plan for people with Disability

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address:

bev.mielke@yahoo.com

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address:

Respondent skipped this question

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode:

6415

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information

Respondent skipped this question

#10

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, December 03, 2019 12:22:10 PM
Last Modified: Tuesday, December 03, 2019 12:31:03 PM
Time Spent: 00:08:53

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you.

family

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box.

Physical,
 Age and specific disability::
 94

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

No

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

Information not just provided on website, put signs up or notices

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan?

No

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following:

Buildings,
 Facilities,
 Kerbs,
 Parking,

If yes, please provide specific details below and rate this issue from 1-10 (1 - minor issue to 10 - severe) :
 6 - access into Cummins theatre is difficult if access through Tivoli room not provided. Also disabled parking in front of Westpac drain blocks frequently in rain and have to step in puddles

Q7 What solutions would you like to suggest to any of the above concerns?

Ramp access into Cummins theatre or more information provided to customers to use Tivoli room access.
 More frequent cleaning of drain

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below.

Respondent skipped this question

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address:

Respondent skipped this question

Review of Shire of Merredin Plan for people with Disability

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address:

Respondent skipped this question

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode:

6415

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information

Respondent skipped this question

#11

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, December 03, 2019 9:01:28 PM
Last Modified: Tuesday, December 03, 2019 9:09:08 PM
Time Spent: 00:07:40

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you. **family**

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box. **Physical,**
Age and specific disability::
23

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

No. The kerbing in Merredin is terrible. It is way too high, and in many places it is so hard to get from the footpath to the road. It is really dangerous.

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

Not really

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? **No**
Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan?

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following:

Buildings,
Events,
Facilities,
Kerbs,
Motorised wheelchair (gopher) access,
Parking,
Slopes, steps and washaways,
Sport and recreation

Q7 What solutions would you like to suggest to any of the above concerns?

There needs to be more effort to make places more accessible for wheelchairs. The kerbs are too high. They are hard for wheelchairs, prams and walkers. All ships down the street should be wheelchair friendly/

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below.

Just make access easier through smaller kerbs, easy access outside the major shops and make the shops have wider aisles. The newsagency has lovely stuff but it is so hard to get in there in a wheelchair

Review of Shire of Merredin Plan for people with Disability

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address: Respondent skipped this question

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address: Respondent skipped this question

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode:

6415

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information Respondent skipped this question

#12

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, December 03, 2019 9:50:23 PM
Last Modified: Tuesday, December 03, 2019 10:04:02 PM
Time Spent: 00:13:38

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you. **carer**

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box. **Physical,**
 Age and specific disability::
 82 Amputated leg

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

Yes

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

Yes

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? **No**
 Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan?

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following: **Other,**
 If yes, please provide specific details below and rate this issue from 1-10 (1 - minor issue to 10 - severe) :
 No

Q7 What solutions would you like to suggest to any of the above concerns?

N/a

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below.

My father is well provided for in Merredin. People in the community are welcoming and helpful
 When he was in a manual wheelchair he had difficulty with slope on Main Street footpath particularly outside iga.
 Only complaint is he is moving into new independent living units on Monday 9 th December. He has had to pay bond rent etc and sign up rental agreement without any viewings to check suitability for his disability. Looks like we can't get a look inside unit until his move in day.

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address:

85 Haig rd merredin

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address:

85 Haig rd Merredin

Review of Shire of Merredin Plan for people with Disability

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode:

6415

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information

85 Haig road Merredin

#13

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, December 04, 2019 6:59:35 PM
Last Modified: Wednesday, December 04, 2019 7:12:36 PM
Time Spent: 00:13:00

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you. **service provider**

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box.

Physical,
Psychiatric (including psychosocial) ,
Cognitive,
Sensory,
Neurological,
Intellectual,
Age and specific disability::
Varied

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

Unsure

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

Yes easy to use. But I have no disabilities

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan?

Yes

Review of Shire of Merredin Plan for people with Disability

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following:

Employment (including voluntary and work experience)

Motorised wheelchair (gopher) access,

Services,

If yes, please provide specific details below and rate this issue from 1-10 (1 - minor issue to 10 - severe) :

Limited services provided by state but not local. People using gophers who do not need to creating a bad review for those who really need to use them. Or no license he a gopher drive fast or using inside shops etc

Q7 What solutions would you like to suggest to any of the above concerns?

Local gov to push for state and federal government to have employee and services at least based in town. Not managed from large regional or city. Opportunities for employment volunteer local garden? Workshops?

Push to have GP letter for use of gophers

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below.

Just pushing for funding from Fed and State to get more services in town. Also keeps skilled workers locally

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address:

No thanks

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address:

No thsnks

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode:

6415

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information

Will look on Shire website for new plan

#14

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, December 04, 2019 8:11:48 PM
Last Modified: Wednesday, December 04, 2019 8:16:38 PM
Time Spent: 00:04:49

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you.

	carer,
	family,
	friend

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box.

	Age and specific disability::
	Not me

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

We just got new elected members

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

Mostly

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan?

	Yes
--	------------

Review of Shire of Merredin Plan for people with Disability

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following:

Buildings,
Cemetery,
Facilities,
Kerbs,
Parking,
Seating,

If yes, please provide specific details below and rate this issue from 1-10 (1 - minor issue to 10 - severe) :

6

Q7 What solutions would you like to suggest to any of the above concerns?

Make areas more disable friendly

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below.

Respondent skipped this question

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address:

Respondent skipped this question

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address:

Respondent skipped this question

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode:

6415

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information

Respondent skipped this question

#15

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, December 06, 2019 4:31:03 PM
Last Modified: Friday, December 06, 2019 4:34:43 PM
Time Spent: 00:03:39

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you. **a person with a disability**

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box.

Physical,
Age and specific disability::
Paraplegic and 78

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

Visual = I will show you the problems on my daily commute

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

I am not a computer user

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan?

No

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following:

Kerbs,
Motorised wheelchair (gopher) access,
Paths,

If yes, please provide specific details below and rate this issue from 1-10 (1 - minor issue to 10 - severe) :
8 - kerbs and access to footpaths not adequate (colin to barrack st)

Review of Shire of Merredin Plan for people with Disability

Q7 What solutions would you like to suggest to any of the above concerns?

Contact myself I will show you the problem

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below.

I use twice per day the same route. Once again contact me on 0418 635 272

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address:

R Edgecomb Po Box 128 Merredin 6415

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address:

As above

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode:

6415

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information

As above

#16

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, December 08, 2019 9:36:42 PM
Last Modified: Sunday, December 08, 2019 11:07:27 PM
Time Spent: 01:30:44

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you.

carer,
family,
friend

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box.

Respondent skipped this question

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

Occasionally/sometimes. Actually listen to the concerns of people who have worked with their own disabilities or those of loved ones. Don't dismiss concerns or actually listen to & implement ideas (Try spending a few days actually accessing shire/town facilities blindfolded, on crutches, in a wheelchair or with cottonwool stuffed in your ears.

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

Depends what I am looking for

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan?

No

Review of Shire of Merredin Plan for people with Disability

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following:

Buildings,

Employment (including voluntary and work experience)

Facilities,

Kerbs,

Motorised wheelchair (gopher) access,

Parking,

Paths,

Slopes, steps and washaways

Toilets and changing facilities

If yes, please provide specific details below and rate this issue from 1-10 (1 - minor issue to 10 - severe) :

Lots of kerbs have quite significant bumps/drops between levels, some footpaths have significant drops/lips. Toilets - lack of ACROD facilities with hand rails on each side (Not all folk have right/left sidestrength. many toilets are way too low for those with hip injuries, some are also wrong height for wheelchair transfer. Serious lack of safe, hygienic facilities for adult changing including elevatable changing table and ACROD shower

Q7 What solutions would you like to suggest to any of the above concerns?

Get a MYLACK keyed facility for ACROD ablutions of locals and travelers alike.

Place a heap of mini concrete ramps to smooth out the transitions between road surface and footpath kerbs

Consider adding some ACROD play facilities

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below.

Respondent skipped this question

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address:

Respondent skipped this question

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address:

Respondent skipped this question

Review of Shire of Merredin Plan for people with Disability

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode:

6415

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information

Respondent skipped this question

#17

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 09, 2019 8:37:37 AM
Last Modified: Monday, December 09, 2019 8:54:46 AM
Time Spent: 00:17:09

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you. **a person with a disability**

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box.

Neurological,
Age and specific disability::
47 I Was Hit by a Police car on Great Eastern Highway
Merredin April 1980 and result of this, I now have a disability.

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

better training of staff on Disability Inclusion Plan
When the whole council is trained better community

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

larger boxes and lager print

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan?

Yes

Review of Shire of Merredin Plan for people with Disability

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following:

Cemetery,
Complaint processes ,
Directional signage ,
Outdoor spaces,
Parking,
Parks,
Paths,
Playgrounds,
Seating,
Toilets and changing facilities ,
Website,

If yes, please provide specific details below and rate this issue from 1-10 (1 - minor issue to 10 - severe) :

Drop in center for Merredin people somewhere just drop in and have chat and coffee

Q7 What solutions would you like to suggest to any of the above concerns?

community reporting

such if the public or resident of Merredin report matters

tp council encouraging people to report problems with footpaths or other matter that effect the older people or people need better access

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below.

volunteers to assist people disability in the shire and

people that available assist person with a disability or older person with assistance around town

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address:

how to deal with people with disability are computer illiterate

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address:

Respondent skipped this question

Review of Shire of Merredin Plan for people with Disability

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode:

2640

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information

cameronwilliamguy@hotmail.com

#18

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, December 10, 2019 10:37:05 AM
Last Modified: Tuesday, December 10, 2019 11:19:18 AM
Time Spent: 00:42:13

Page 1: Have your Say!

Q1 Please place a cross in the box that refers to you. **a person with a disability**

Q2 If you have a disability/disabilities, are you willing to share your age and which type of disability/disabilities you have? If yes, please write your age in the box below and tick the appropriate box. **Physical,**
Age and specific disability::
76

Q3 In your daily experience do Elected Members (Councillors) and Shire of Merredin employees understand the experience of and challenges faced by people with disability? If not, how can we improve?

N/A

Q4 As a person with a disability or family, friend, carer, agency or service provider connected with a person with a disability, do you find the Shire of Merredin website easy to use? If not, how can we improve?

N/A

Q5 In an emergency the safety of an individual living independently in the community is the individual's responsibility. As a person with a disability do you have an emergency evacuation plan? Alternatively, if you are the family, friend, carer, agency or service provider connected to a person with a disability, do you know if this person has an emergency evacuation plan? **Yes**

Q6 Have you or someone you know experienced any access and inclusion issues within the Shire of Merredin in relation to the following:

Buildings,

Kerbs,

Motorised wheelchair (gopher) access,

Seating,

Slopes, steps and washaways,

Transport,

If yes, please provide specific details below and rate this issue from 1-10 (1 - minor issue to 10 - severe) :

10

Q7 What solutions would you like to suggest to any of the above concerns?

Foot Path Fixed on To Street just after chicken treat and tree overhang outside 85 Kitchener Road need to be cut back

Q8 If you have any other comments or ideas about how to make our community more welcoming for people with disability or their family, friends, carers, agencies, or service providers, please write these below.

Respondent skipped this question

Q9 If you would like to be on our communication list for people with disability please provide your email or postal address:

Respondent skipped this question

Q10 *optional* If you would like to receive feedback on the results of this questionnaire please provide your email or postal address:

Respondent skipped this question

Q11 To get an idea of the areas where people with disability live within our Shire could you please provide your area's postcode:

Respondent skipped this question

Q12 If you would like information about our Disability Access and Inclusion Plan please provide your email or postal address to receive more information

Respondent skipped this question
